

SW-20445A-09-0077
W-02450A-09-0081
W-20446A-09-0080
W-01732A-09-0079
W-02451A-09-0078
W-01212A-09-0082

ORIGINAL



0000119809

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 90812

Date: 11/4/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Lorie

Morrow

Account Name:

Gary Morrow

Home:

Street:

n/a

Work: (000) 000-0000

City:

Buckeye

CBR:

State:

AZ Zip: 00000

is: Cellular

Utility Company:

Valencia Water Company, Inc.

Division:

Water

Contact Name:

Contact Phone:

Nature of Complaint:

Consumer is upset because of the outrageous rate increase that was approved for the Valencia Water. She states that her bill has doubled because of this. She states that they have the worst water ever. The quality of the water is scary. She states that they purchased this home 4 years ago and because of the water the plumbing has deteriorated considerably. She feels that the company does not deserve a rate increase. Especially now with the economy as bad as it is. This will be an additional hardship on everyone.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Dockets No.

SW-20445A-09-0077
W-02450A-09-0081
W-20446A-09-0080
W-01732A-09-0079
W-02451A-09-0078
W-01212A-09-0082

Arizona Corporation Commission

DOCKETED

NOV - 4 2010

DOCKETED BY

closed

End of Comments

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2010 NOV - 4 P 2:40

RECEIVED

Date Completed: 11/4/2010

Opinion No. 2010 - 90812

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM
